

ROOT CAUSE ANALYSIS TRAINING WORKSHOP



OVERVIEW

Repetitive problems are a sign that your corrective action system is not working effectively. Identify the root causes of incidents, accidents, near misses, quality, food safety and operational problems to ensure that effective corrective and preventative measures are taken. In this case you will learn how to apply various root cause analysis tools such as brainstorming, 5 Whys and Isikawa fishbone, to ensure that you identify the root cause behind non-conformances. The course is most effective when done in-house with problems specific to the organisation that will be used as case studies in the various group and individual exercises. Templates will be supplied in the workshop.

WHO SHOULD ATTEND?

Production Team Leaders, Maintenance Personnel, Continuous Improvement Personnel, SHE and Food Safety team, Supervisory staff

PREREQUISITES

Not required

COURSE CONTENT

- Practical problem solving & problem solving processes Methods:
- PDCA Cycle plus practical work
- Horenso plus practical work to ensure effective communication
- 5 why/fish bone plus practical work (plus handy excel spreadsheets)
- Root cause analysis weaknesses and how to overcome them - group discussion and group activity
- Corrective action - results of ineffective problem solving
- Implementing effective corrective action
- Trend analysis
- Incorporating corrective actions in management review

DURATION

1 Day
Intermediate

ASSESSMENT

Knowledge test

BENEFITS

- Learn how to implement an effective root cause analysis
- Workshop can be tailored to ensure that problem areas are addressed
- Gain knowledge so as to identify root causes to prevent recurring problems
- Understand the corrective action system
- Workshop can be conducted in English and Afrikaans
- Facilitated by industry experts
- Practical problem solving tools
- Template provided

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